



Provo City, Utah Provo City Power AMI Opt-Out Policy

OBJECTIVE

Provo City Power recognizes that some customers may not want to be a part of the Automated Metering Infrastructure (AMI) system. The objective of this policy is to outline the criteria under which such a customer may opt-out of the AMI system while still covering the costs of providing services for an older technology and for manual meter reading.

POLICY

- A. The opt-out program shall be available to all utility account owners who own the property associated with the account, except for the following accounts:
 1. Utility accounts with a history of meter tampering,
 2. Utility accounts with a poly-phase service,
 3. Utility accounts with more than two (2) name changes within a one (1) year period,
 4. Utility accounts that have received Disconnect Notices within 12 months prior to requesting the opt-out program,
 5. Utility accounts with a meter that is inaccessible to read (e.g. physical obstructions, hazardous conditions, animals, or denial of access).
 6. Utility customers that have a Net Metering Agreement for Distributed Generation (Solar).
- B. To qualify for the opt-out program, property ownership must be verified.
- C. Account owners who elect to enroll in the AMI Opt-Out program will provide Provo City Power with a completed Opt-Out Request Form signifying their agreement to the Terms and Conditions outlined on the form.
- D. Account owners who elect to enroll in the AMI Opt-Out program will be assessed a **\$10.00** monthly meter reading fee per the applicable fee schedule passed by the Municipal Council.

- E. Account owners who choose to exercise their right to opt-out after the deployment phase of the AMI system (after September 2017) will be assessed a processing fee and a connection fee in accordance with the Consolidated Fee Schedule (**minimum \$95.00 charge**).
- F. If a new AMI Meter is installed due to a disconnect notice/delinquent payment, or is requested after the deployment period, account owners may be responsible for the associated charges up to \$230.00 in accordance with the Consolidated Fee Schedule. A portion of the fees may be waived by further review of the Provo Energy Board to encourage AMI implementation.

RESPONSIBILITY

- A. The Provo City Power Director is responsible for the administration of this policy.

Adopted by the Energy Board of Provo City, Utah on February 13, 2017

Amended by the Provo City Municipal Council on March 21st, 2017 to reflect a \$10.00 Monthly Meter Reading Fee.

Approved by the Mayor of Provo City, Utah on March 22, 2017



Mayor Signature