

PROVO CITY SOLAR ELECTRICITY BILLING

Thank you for completing an application for Provo Net Metering. As part of your transition from Provo power supply to home generated solar power, a few changes will be necessary. These changes will involve the electric meter currently used at your home, and the way your utility bill looks.

WHAT WILL MY NEW METER LOOK LIKE?

First, the existing electrical meter at your home will be changed to a new solar meter. The new solar AMI (Advanced Metering Infrastructure) or “smart” meter is nearly identical in appearance to other AMI meters. The difference is in the capabilities of the two meters. The new meter will measure not only the electricity consumed from Provo Power, but will also measure the solar electricity generated from your solar panels and placed on the grid. This is called net metering. To learn more about how net metering will work, please visit www.provopower.org and click on “net metering.”




Solar AMI Meter



AMI Meter

Utility Bill Changes

Second, the utility bill from Provo Power will be changed. Currently the Utility bill is set up like the bill to the right. On this bill all utility services are combined onto one page. Changing to net metering will require your utility services to be separated into two different utility bills. Electric services will be billed independently from other utility services. Your original account number will be assigned to the non-electric utilities account and a new account number will be assigned to the electric services account. This is necessary to prevent the electric credit you accrue from being inadvertently applied to the nonelectric services.



provo.org
• 351 W. Center St. 801 852 6000
Monday - Friday 8:00 AM - 6:00 PM

Customer:

Service at:

Bill Date:03/28/2016

| Account # | Previous Balance | Payment Made | Unpaid Balance | Current Charges | Amount Due | Due Date |
|-----------|------------------|--------------|----------------|-----------------|------------|------------|
| | \$173.41 | \$173.41 | \$0.00 | \$166.75 | \$166.75 | 04/17/2016 |

Charge Summary:

Important News:

\$

Electric Meter # 39863095 \$85.92

Water Meter # W00285 \$21.56

Waste Water \$22.97

Storm Water \$7.41

Solid Waste \$14.25

Yard Waste Container \$5.04

Recycling \$6.10

Transportation \$3.50

Total Charges \$166.75

Residential Electric Details: Schedule 1

kWh Energy Usage

Usage for meter: 39863095

02/20/2016 to 03/22/2016

Start Read: 23023

End Read: 23756

Multiplier: 1

Usage: 733

Charges for meter: 39863095

| | Days | Usage | Avg Use Per Day | Avg Cost Per Day | | |
|---------------------------------|------|-------|-----------------|------------------|-------------------------|------------------------|
| This Month | 31 | 733 | 24 | 2.77 | Block 1 | 500 kwh 0.0860 \$43.00 |
| Last Month | 31 | 829 | 27 | 3.11 | Block 2 | 233 kwh 0.0999 \$23.28 |
| Last Year | 32 | 1075 | 34 | 3.80 | Customer Service Charge | \$6.44 |
| | | | | | Telecom Debt Charge | \$5.35 |
| | | | | | Municipal Use Tax | \$4.68 |
| | | | | | State Sales Tax 4.05% | \$3.17 |
| Residential Electric Sub-total: | | | | | | \$85.92 |

Residential Water Details:

TGAL Usage

Usage for meter: W00285

02/20/2016 to 03/22/2016

Start Read: 2305

End Read: EST 2313

Multiplier: 1

Usage: 5.98

1 TGAL = 1000 Gallons

Charges for meter: W00285

| | Days | Usage | Avg Use Per Day | Avg Cost Per Day | | |
|------------------------------|------|-------|-----------------|------------------|------------------------------|---------------------|
| This Month | 31 | 5.98 | 0.2 | 0.70 | Water | 6 tgal 0.720 \$4.31 |
| Last Month | 31 | 7.48 | 0.2 | 0.73 | Base Charge | \$16.03 |
| Last Year | 32 | 5.24 | 0.2 | 0.55 | Water Municipal Use Tax 6.0% | \$1.22 |
| Residential Water Sub-total: | | | | | | \$21.56 |

NEW BILL LAYOUT


The new non-electric services bill will be similar to the bill sample on the right. The non-electric bill will be for all other services found on your current bill. The new electric services bill will be similar to the bill shown to the right. This bill will show how much electricity was generated (but not used) by you, and how much electricity was consumed from Provo Power. The bill will also show the billing rates of generated and consumed power.

WHAT ABOUT BUDGET BILLING?

Accounts currently on a Budget Billing plan will require the removal of the budget plan to resolve any budget variances prior to changing to net metering. The last bill prior to switching over to solar net metering billing will include any variances associated with the account.

WHAT ABOUT ONLINE BILL PAY?

Please be sure to update your Online Bill Pay through your banking institution with your new account numbers. If you are signed up with Provo's automatic payment program, you will need to log in and edit your account information to include the new billing account numbers and re-establish your recurring Bank Draft.



provo.org

351 W. Center St. 801 852 6000

Monday - Friday 8:00 AM - 6:00 PM

Customer:

Service at:

Bill Date:03/19/2017

| Account # | Previous Balance | Payment Made | Unpaid Balance | Current Charges | Amount Due | Due Date |
|-----------|------------------|--------------|----------------|-----------------|------------|------------|
| | \$83.65 | \$83.65 | \$0.00 | \$88.05 | \$88.05 | 04/08/2017 |

Charge Summary:

\$

Telecom Debt Charge

\$5.89

Water Meter # 19437

\$23.18

Waste Water

\$21.08

Storm Water

\$9.01

Solid Waste

\$14.25

Yard Waste Container

\$5.04

Recycling

\$6.10

Transportation

\$3.50

Total Charges

\$88.05

Important News:

To report non-emergency city related issues, visit our website at provo.org/provo311 select PROVO311 drop down menu to "Report an Issue" or you can simply dial 3-1-1 in the Provo area, or if out of area dial 801-852-6000

Residential Telecom Debt Charge Details:

Telecom Municipal Use Tax

5.35 X \$0.06

\$0.32

Telecom Municipal Use Tax

5.35 X \$0.06

\$0.32

Res Telecom Debt Charge

\$5.35

State Sales Tax 4.15%

\$0.22

Residential Telecom Debt Charge Sub-total:

\$5.89

Residential Water Details:

TGAL Usage

Usage for meter: 19437

02/10/2017 to 03/13/2017

Start Read: 5129

End Read: EST 5142

Multiplier: 1

Usage: 9.73

1 TGAL = 1000 Gallons

Charges for meter: 19437

| | Days | Usage | Avg Use Per Day | Avg Cost Per Day |
|------------|------|-------|-----------------|------------------|
| This Month | 31 | 9.73 | 0.3 | 0.75 |
| Last Month | 30 | 10.47 | 0.3 | 0.79 |
| Last Year | 29 | 8.98 | 0.3 | 0.70 |

Water 10 tgal 0.800

\$7.78

Base Charge

\$14.09

Water Municipal Use Tax 6.0%

\$1.31

Residential Water Sub-total:

\$23.18

Waste Water Details:

Waste Water

4.64 X \$2.400

\$11.13

Base Charge

\$8.76

Waste Water Municipal Use Tax 6.0%

19.89 X \$0.06

\$1.19

Waste Water Sub-total:

\$21.08

NEW NET METERING ELECTRIC UTILITY BILL

provo.org • 351 W. Center St. 801 852 6000 Monday - Friday 8:00 AM - 6:00 PM

Customer:

Service at:

Bill Date: 02/16/2017

| Account # | Previous Balance | Payment Made | Unpaid Balance | Current Charges | Amount Due | Due Date |
|-----------|------------------|--------------|----------------|-----------------|------------|------------|
| | \$102.92 | \$102.92 | \$0.00 | \$43.02 | \$43.02 | 03/08/2017 |

Charge Summary:

| | |
|----------------------------|----------------|
| Electric Meter # 76127358 | \$60.03 |
| Electric Meter # R76127358 | \$-17.01 |
| Total Charges | \$43.02 |

Important News:

To report non-emergency city related issues, visit our website at provo.org/provo311 select PROVO311 drop down menu to "Report an Issue" or you can simply dial 3-1-1 in the Provo area, or if out of area dial 801-852-6000

Residential Electric Details: DELIVERED CONSUMED

kWh Energy Usage

Usage for meter: 76127358
01/09/2017 to 02/09/2017

Start Read: 2206
End Read: 2746
Multiplier: 1
Usage: 540

Charges for meter: 76127358

| | |
|--|----------------|
| Block 1 500 kwh 0.0877 | \$43.85 |
| Block 2 40 kwh 0.1019 | \$4.08 |
| Customer Service Charge | \$6.57 |
| Electric Municipal Use Tax 6.0% | \$3.27 |
| State Sales Tax 4.15% | \$2.26 |
| Residential Electric Sub-total: | \$60.03 |

Residential Electric Details: RECEIVED GENERATED

kWh Energy Usage

Usage for meter: R76127358
01/09/2017 to 02/09/2017

Start Read: 1069
End Read: 1263
Multiplier: 1
Usage: 194

Charges for meter: R76127358

| | |
|--|-----------------|
| Block 1 194 kwh -0.087 | \$-17.01 |
| Residential Electric Sub-total: | \$-17.01 |

If you have any questions about the transition to solar net metering billing please feel free to give us a call at customer service by dialing 311 within Provo or (801) 852-6000. Our office hours are Monday-Friday, 8:00 AM to 6:00 PM.