PROVO CITY ENERGY DEPARTMENT
ELECTRIC SERVICE SCHEDULE No. 11

Non-Residential Detached Buildings
General Service -- Distribution Voltage

AVAILABILITY
This schedule is available at any point on the Energy Department electric system where
facilities of adequate capacity and standard general service distribution voltages are
available.

APPLICATION
This schedule is applicable to electric service for which no other specific rate schedule is
applicable. This schedule is applicable to electric service used for, but not limited to,
separately metered common areas of apartment complexes, separately metered common
areas of schools, separately metered common areas of condominium complexes and
detached buildings or areas not used for commercial purposes and not used as residential
dwellings.

Customers who qualify for this rate may opt to be billed under Schedule 2 General
Service Distribution Voltage.

CHARACTER OF SERVICE
Service under this schedule shall be single-phase, 60 Hertz, alternating current at the
Energy Department’s available standard general service distribution voltages. At the
option of the Energy Department, three-phase service may be provided. All service
required on the premises by the customer will be supplied through one meter. Standby or
resale service is not permitted under this schedule. This rate is limited to a maximum
demand of 10 kW. Customers on this rate exceeding 10kW demand during twelve (12) of
any continuous twelve (12) month period will be subject to Schedule 2 for not less than
twelve (12) continuous months.
ELECTRIC SERVICE SCHEDULE NO. 11 (Continued)

MONTHLY RATE

The monthly billing for electric service, excluding charges for other utility services and taxes, shall be the sum of the following charges:

- **Customer Service Charge:** $15.65 per Service Connection
- **Demand Charge:** $0.00
- **Energy Charge:** $0.0949 per kWh for the first 300 kWh
- **Energy Charge:** $0.1088 per kWh for all additional kWh

DEMAND METERING

The Energy Department reserves the right to install demand metering equipment to comply with this rate schedule. The kW billing demand shall be the highest measured 15 minute kW for the billing period, adjusted for power factor as specified in this schedule.

POWER FACTOR

The Energy Department may, at its option, install metering equipment to allow the utility to determine the reactive components of power utilized by the customer. The customer’s utilization of equipment shall not result in a power factor at the point of delivery of less than 90% lagging at the time of maximum demand. Should the power factor be less than 90% lagging during any month, the Energy Department may adjust the readings taken to determine the billed demand by multiplying the kW obtained through such readings by 90% and by dividing the result by the power factor actually established at the time of maximum demand during the current month. Such adjusted readings shall be used in determining the billing demand.

The Energy Department reserves the right, at its option, to utilize kVA meters, kVAR meters, and / or other appropriate meters in those metering installations where the customer’s power factor is believed to be unsatisfactory on a continuous basis according to the Energy Department’s standards. If such meters are installed, the billing demand in kW or kVA may be computed from such instruments.
MINIMUM CHARGE

The minimum monthly charge shall be the Customer Charge listed above under the Monthly Rate section.

TAX ADJUSTMENTS

The amount computed at the above Monthly Rate shall be subject to taxes, assessments and surcharges imposed by Provo City or any governmental authority authorized to levy said taxes, assessments, or surcharges.

TERMS AND CONDITIONS

Service under this schedule will be in accordance with the Energy Department’s electric service standards and policies and terms and conditions set forth by the Department’s standard application requirements and Provo City Ordinances, including any future additions or amendments.